

Introducing... new **AlertPlus** from Smart Processing Solutions!

Smart Processing Solutions Inc. is proud to announce the upcoming launch of our AlertPlus service, a dramatic evolution in ATM status monitoring and notifications. Coming Tuesday July 27th, 2004!

While existing notification systems allow flexibility in selecting the types of ATM status notifications you'd like to receive, they do not allow you to define different times of day during which you wish to receive them, nor do they allow you to define unique recipients for different types of errors. AlertPlus changes all that – now you can define your own custom notification schedules for your ATM portfolio, each as simple or as complex as you require.

You have options!

From one easy-to-use interface, you can define a basic notification scheme – setting your terminal inactivity threshold, cash level thresholds and notification types, with a single recipient list for alert emails which you can receive on your desktop, cell phone, PDA or other wireless device. From there, you can expand your scheme by adding unique recipients for different types of notifications; for example, you could send machine hardware errors directly to your service technician, while supply errors could go directly to your cash provider with a copy sent to you. AlertPlus will also allow you to define a single email address to receive a carbon copy of all notifications

delivered to any of your recipients – allowing easy management of your team's availability and responsiveness.

By default, AlertPlus will use the same notification scheme twenty-four hours a day, seven days a week – however, using the Scheduling option, you can define up to three 'shifts', each of which will have their own unique settings based on your desired start and end times. For example, you could set your terminal to send notifications when it is inactive for more than two hours during the location's business day but prevent inactivity notifications from being sent while the location is closed. You could also assign time periods during which different recipients are responsible for responding to ATM service requirements, and plan your staffing accordingly. Finally, AlertPlus allows you to define an entirely different set of time shifts, notification types and recipients for weekends, if desired, ensuring that your business maintains the coverage it needs to operate at top efficiency.

Smart Processing Solutions prides itself in offering the most advanced services in the industry, making sure that your portfolio is always available, functioning and generating revenue for your business. Exclusive to SPS, tools like AlertPlus and WEBMON can be an invaluable asset in preventing lost business due to ATM malfunctions or supply outages and can dramatically reduce the stress and costs involved in managing an active ATM network. Stay alert and stay ahead with AlertPlus and Smart Processing Solutions Inc.

The screenshot shows the 'Interactive WebMon Services' interface for TNS Smart Network Inc. The page is titled 'ALERTPLUS' and shows the user 'TNS-AM000-01'. The main content area is divided into several sections:

- ENABLE NOTIFICATION:** Includes checkboxes for 'Machine Status', 'Inactive Threshold', and 'Cash Threshold'. 'Machine Status' is checked.
- INACTIVE THRESHOLD:** Fields for 'WEEKS', 'DAYS', 'HOURS', and 'MINUTES'.
- AUDIT EMAIL:** A text input field and a checkbox for 'ENABLE ALERTPLUS AUDITING'. A note states: 'AlertPlus auditing will send a copy of every notification to the address entered above, in addition to any configured email addresses or pager numbers.'
- CASH THRESHOLD:** A table with columns for 'CASH THRESHOLD', 'CASSETTE 1', 'CASSETTE 2', 'CASSETTE 3', and 'CASSETTE 4'. Each column has 'WARNING LEVEL' and 'CRITICAL LEVEL' sub-headers with input fields.
- COPY DATA FROM TERMINAL:** A dropdown menu set to 'TNS0001' and a 'GO' button.
- Scheduling:** Radio buttons for 'No Schedules', '7 Day Schedule', and 'Weekday and Weekend Schedules'. '7 Day Schedule' is selected.
- WEEKDAY SHIFTS:** A section for defining shifts, with a 'DATE' dropdown set to 'NONE FOR ALL'. It includes input fields for 'Machine Email', 'Physical Email', and 'Supply Email'.
- Apply Settings To:** Radio buttons for 'All Terminals', 'Terminals Assigned to', 'Terminals Located in', 'Terminals Located in', and 'Single Terminal'. 'All Terminals' is selected. Below are dropdown menus for 'Terminals Assigned to', 'Terminals Located in' (set to 'ONTARIO'), 'Terminals Located in' (set to 'ETOBICOKE'), and 'Single Terminal' (set to 'TNS0001 [TEST LAND]'). Each dropdown has a 'VIEW DETAILS' button.
- Buttons:** 'Submit', 'Reset', and 'Return' buttons at the bottom.



Smart Processing Solutions Inc.
191 The West Mall Suite 1020
Etobicoke, ON M9C 5K8

Toll free Tel: 1- 800-635-1205
www.smartpsolutions.com